



USER MANUAL

Central Reporting & Management System -CRMS suite V2-

VER 1.0

(REVISION - 0)

MASER ELECTRONICS PVT LTD

Mumbai, India



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INTRODUCTION:

The following pages will guide the user/operator how to install the software and introduce the various panels, buttons and basic operative functions/controls of the GUI (Graphical user interface).

Note: Certain features described here require service or administrative level passwords.



1. SOFTWARE INSTALLATION:

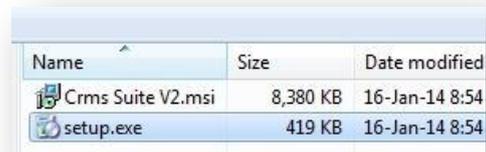
Note: CRMS V2 requires *Microsoft .NET framework 4 client profile*. If it is not preinstalled setup will try to download from the Microsoft online repository.

If your PC is not connected to the internet install it using the Microsoft .NET framework 4 client profile setup on the setup CD-ROM.

→ Insert the installation disc into the CD-drive.
Browse the drive to view the contents of the disc.

(1-1) RUN SETUP

→ Double click 'setup.exe'. (or select and press 'enter')



Name	Size	Date modified
Crms Suite V2.msi	8,380 KB	16-Jan-14 8:54
setup.exe	419 KB	16-Jan-14 8:54

(1-2) INSTALLATION SCREEN

→ Press 'Next' to proceed with the installation.



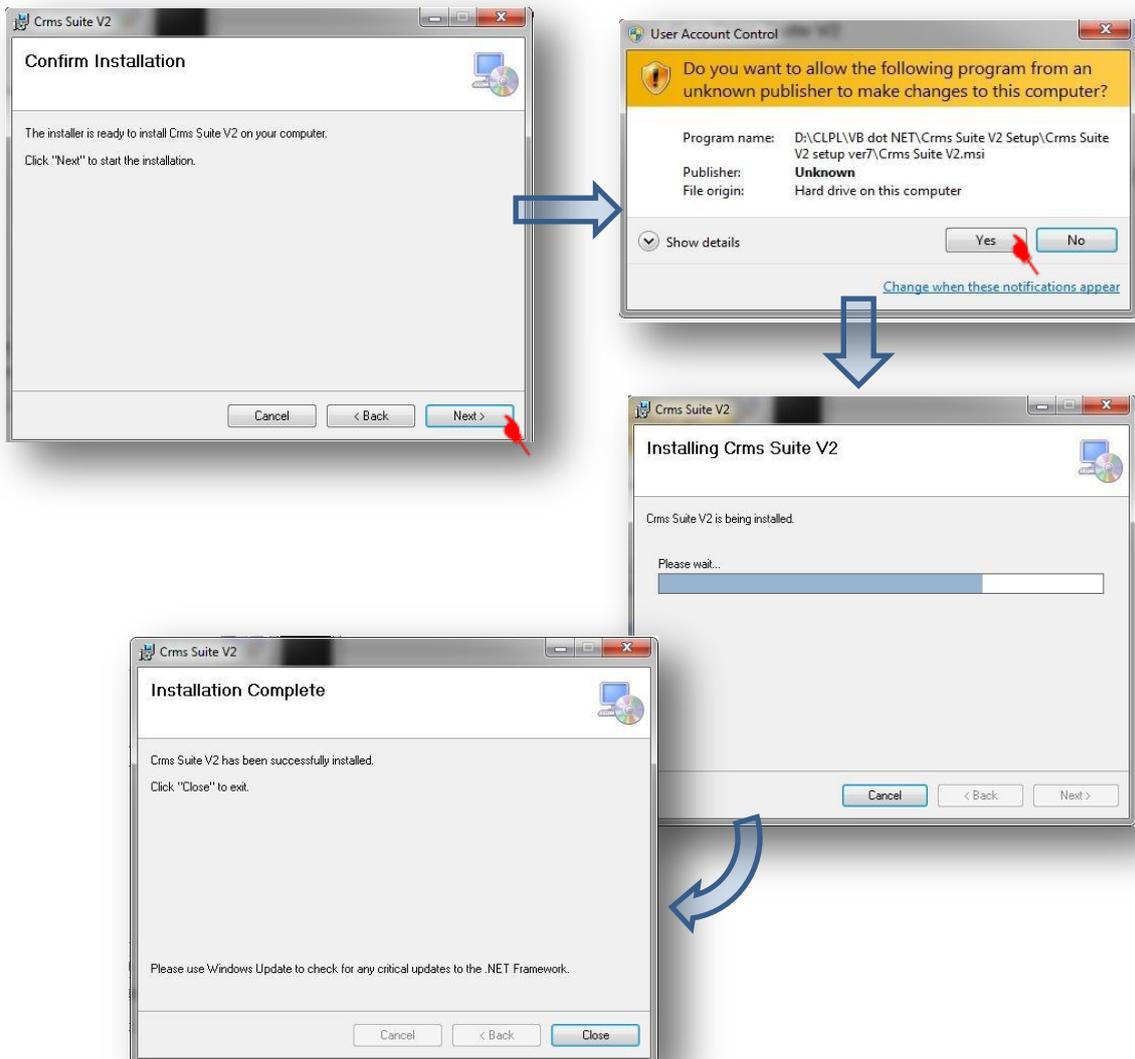
(1-3) CHOOSE INSTALLATION DIRECTORY

→ Press 'Next' to proceed with default directory.

Note: Browse to choose the installation directory if you do not want the default directory.



(1-4) CONFIRM INSTALLATION



If all goes well you will see



→ shortcut on the desktop.

Also in → Start → All



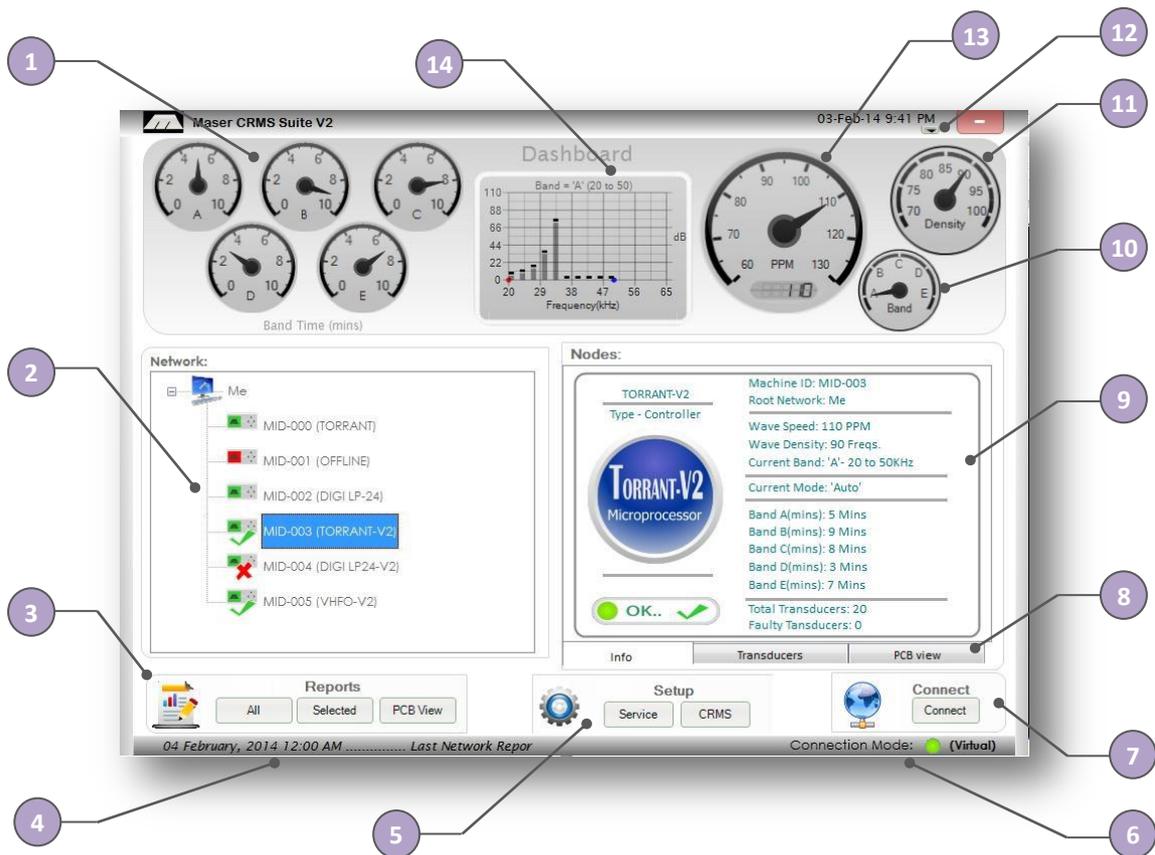
Programs

(1-6) LAUNCH PROGRAM

→ Click to launch the program. (marked above)



2. GUI - SNAPSHOT:



- 1 → Band time dials for selected
- 2 → Machine network tree view
- 3 → Report panel
- 4 → Last/Next network report date scroll
- 5 → System and CRMS setting panel
- 6 → Network Connection status (Offline / online / virtual)
- 7 → Network connection

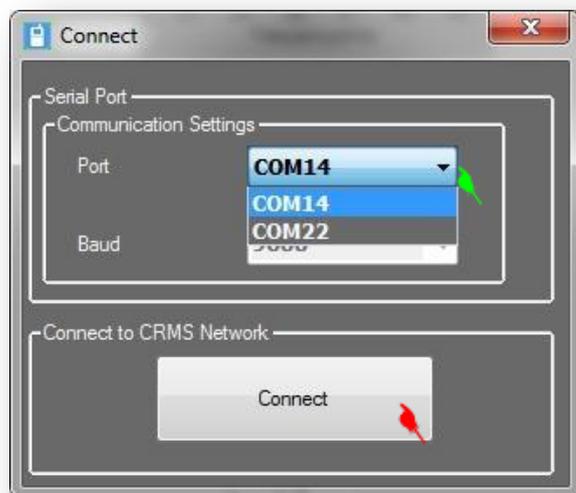
- 8 → Info / Transducers / PCB view tabs
- 9 → Selected machine info
- 10 → Current band dial for selected machine
- 11 → Density dial for selected machine
- 12 → Dashboard and buttons user selectable colors/themes
- 13 → Speed (PPM) dial for selected machine
- 14 → Frequency animation for selected machine parameters



3. CONNECT DIALOG WINDOW:

→ Once the application is launched the connect dialog will appear along with the main application window.

Note: If there is no activity associated with the connection dialog for 10 (default) seconds the application will try to connect to the default/last successful port setting.



(3-1) SET COMMUNICATION PORT (COM PORT)

→ Change port setting (marked)  to the port number that CRS/BMS hardware is associated with.

Note: To find out which port number CRS/BMS hardware is connected to-

→ Right click 'My computer icon' → Click 'Properties' →

System Properties Dialog will pop up.

→ Choose 'Hardware' tab → Click 'Device Manager'

Device Manager dialog should pop up.

Expand the Port (COM & LPT) tree as shown below.



(3-2) CONNECT TO PORT

→ Now press 'Connect' button to establish a connection.

-If the connection is successful the Connect window will automatically close.

-The system tray icon and taskbar of the main application window will go 'green' from 'red' as shown below.



Note:

- In case the chosen port does not exist or is already open (another application is using the port) an error notification will pop up.
- Make sure the chosen port is the one the CRS/BMS hardware is connected.
- In case of a USB to Serial converter, changing the USB port may also change the serial port number.



(3-3) PING MACHINES

→ Once the selected port is opened the application queries each and every machine within the range. Depending upon the response the network machine list is populated. See below.



4. DASHBOARD PANEL OVERVIEW:

→ Panels within the main application (see GUI-Snapshot) window are described below.

(4-1) NETWORK MACHINE TREE / NODES - PANEL

→ This panel shows the tree view of all individual machines on the network. Also indicates

the online/offline status, health status of each machine.

→ Selecting a machine on the network tree (by clicking a machine within the tree) displays the selected machine details on the dials dashboard / info / transducer / pcb view depending on the tab chosen.

(4-2) DASHBOARD DIALS: (SELECTED MACHINE ON NETWORK TREE)



(4-3) INFO – TAB: (SELECTED MACHINE ON NETWORK TREE)

Nodes:

TORRANT-V2
Type - Controller

TORRANT-V2
Microprocessor

Driver Failure...

Machine ID: MID-003
Root Network: Me

Wave Speed: 80 PPM
Wave Density: 70 Freqs.
Current Band: 'E' - 34 to 62KHz
Current Mode: 'Manual'

Band A(mins): 7 Mins
Band B(mins): 4 Mins
Band C(mins): 7 Mins
Band D(mins): 4 Mins
Band E(mins): 5 Mins

Total Transducers: 20
Faulty Transducers: 2

Info Transducers PCB view

Machine name & type

Machine brand image

Machine status / health

Machine ID

Machine Parameters

Total transducers / Total Faulty

(4-4) TRANSDUCER / DRIVER TAB: (SELECTED MACHINE ON NETWORK TREE)

Nodes:

Tran/Drv-01	Tran/Drv-08	Tran/Drv-15
Tran/Drv-02	Tran/Drv-09	Tran/Drv-16
Tran/Drv-03	Tran/Drv-10	Tran/Drv-17
Tran/Drv-04	Tran/Drv-11	Tran/Drv-18
Tran/Drv-05	Tran/Drv-12	Tran/Drv-19
Tran/Drv-06	Tran/Drv-13	Tran/Drv-20
Tran/Drv-07	Tran/Drv-14	

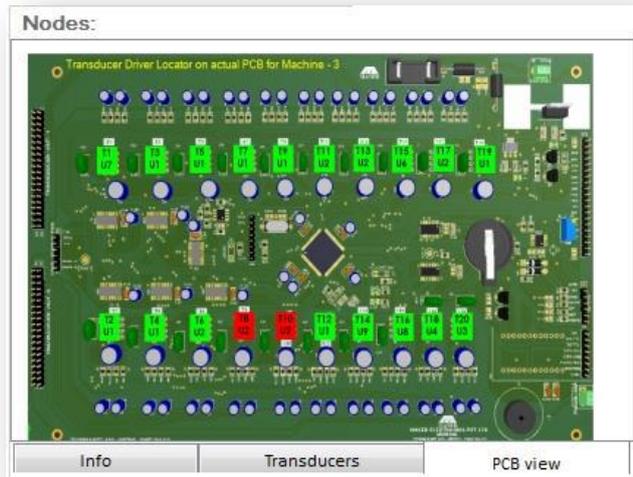
Info Transducers PCB view

→ Transducer/ driver 'OK'

→ Transducer / driver 'Faulty'



(4-5) PCB VIEW – TAB: (SELECTED MACHINE ON NETWORK TREE)



→ Transducer/ driver 'OK'



→ Transducer / driver 'Faulty'

(Helps to locate exact position of faulty driver on PCB)



5. ONLINE REPORTS PANEL:

Note: Gives updated report if network / machine is pinged.

(5-1) CONSOLIDATED PDF REPORT FOR ALL MACHINE ON NETWORK





Consolidated Report - (MID-000 to MID-005)

Date: 18-2-2014
Time: 08:09:59 PM

Client:



Name: enter name

Client Site:

Address: enter address

Network:



PC Name:
SOHLAPI

Displayed - MID-000 to MID-005:

Sr. No.	Machine ID	Link Status	Product Icon	Product Name	Health Status	Total Drivers	Faulty Drivers	PCB Thumb
1	MID-000	Online...		TORRANT-V2 (022)	OK..	20	0	
2	MID-001	Online...		DIGI LP24-V2 (031)	OK..	1	0	
3	MID-002	Online...		VHFO-V2 (060)	OK..	1	0	
4	MID-003	Online...		TORRANT-V2 (022)	Driver Failure...	20	2	
5	MID-004	Online...		DIGI LP24-V2 (031)	OK..	1	0	
6	MID-005	Online...		VHFO-V2 (060)	OK..	1	0	

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(5-2) PDF REPORT FOR SELECTED MACHINE ON NETWORK





Machine Report - MID - 003

Date: 18-2-2014
Time: 08:28:50 PM

Client:



Name: enter name

Client Site:

Address: enter address

Product Info:



Name: TORRANT-V2
UID: 022

Link Activity:

Status: ● Online...

Health Check:

Status: ▶ Driver Failure...

Network:



PC Name:
SOHLAPI

Driver / Transducer Health:

T1	✓	T11	✓
T2	✓	T12	✓
T3	✓	T13	✓
T4	✓	T14	✓
T5	✓	T15	✓
T6	✓	T16	✓
T7	✓	T17	✓
T8	✗	T18	✓
T9	✓	T19	✓
T10	✗	T20	✓
Total Transducers / Drivers = 20			
Faulty Transducers / Drivers = 2			

PCB View:



Wave Parameters:

Wave Speed:	80	PPM
Wave Density:	70	Freqs
Band 'A' Time:	7	Mins
Band 'B' Time:	4	Mins
Band 'C' Time:	7	Mins
Band 'D' Time:	4	Mins
Band 'E' Time:	5	Mins
Current band:	'E' (34 to 62KHz)	
Current mode:	'Manual'	

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(5-3) DISPLAY FULL PCB VIEW OF SELECTED MACHINE ON NETWORK

Reports

All
Selected
PCB View

T1
U7

→ Transducer/ driver 'OK'

T1
U7

→ Transducer / driver 'Faulty'

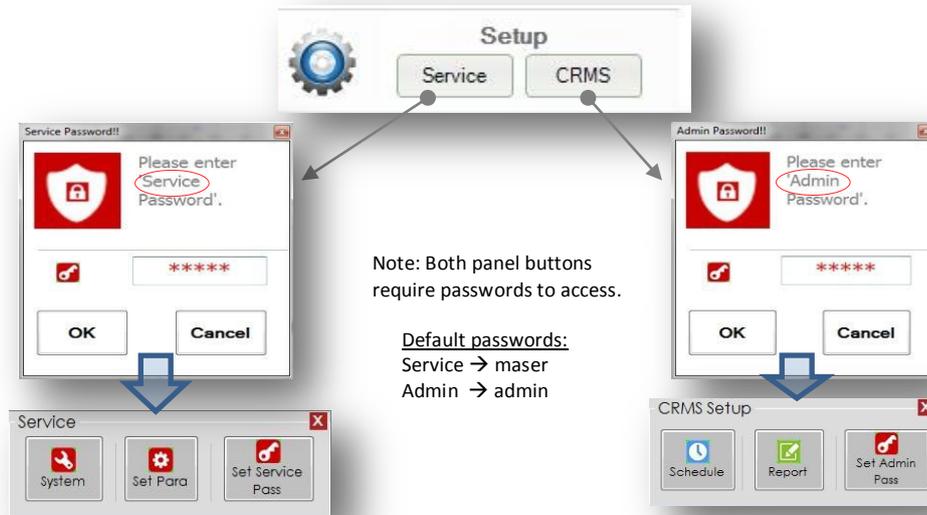
(Helps to locate exact position of faulty driver on PCB)

Transducer Driver Locator on actual PCB for Machine - 3

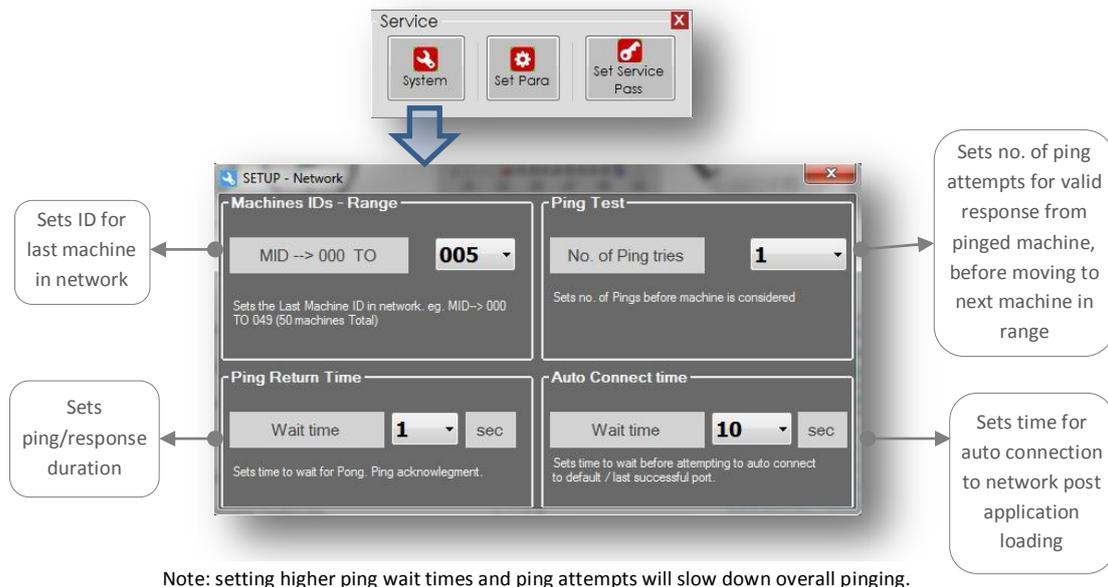


6. SETUP PANEL:

→ This panel is used to access other configuration windows.



(6-1) SERVICE → SYSTEM DIALOG (NETWORK SETUP)



(6-2) SERVICE → SET PARAMETERS DIALOG (REMOTE CONFIGURATION)



Note: Parameters are model dependent. Unavailable parameters will show greyed out.

(6-3) SERVICE → SET SERVICE PASSWORD DIALOG (CHANGE PASSWORD)



Note: This changes the default service password 'maser' to new password



(6-4) CRMS → SCHEDULER SETUP (FOR AUTOMIZED REPORTING)

The screenshot shows the 'Automated Schedule - BMS' window. At the top, the 'CRMS Setup' menu is open with 'Schedule' selected. The main window has tabs for 'Daily', 'Weekly', 'Fortnight', and 'Monthly'. Below these are sections for 'BMS DAY OF WEEK' (set to FRI), 'BMS DAY OF MONTH' (set to 21), and 'BMS Time' (set to 12:00 AM). A summary line shows the scheduled time: '→ Friday, 21 February, 2014 12:00 AM←'. An 'Update Schedule' button is at the bottom right.

Callouts include:

- 'Sets date & time for automated network ping and reporting' pointing to the Day and Time fields.
- 'Choose from daily / weekly / fortnightly / monthly scheduled network reporting' pointing to the frequency tabs.
- 'Updates changes to scheduler engine' pointing to the 'Update Schedule' button.
- 'Scheduled date/time for report generation.' pointing to the summary line.

(6-5) CRMS → REPORT SETUP (FOR SCHEDULED REPORTING)

The screenshot shows the 'Report Setup' window. The 'CRMS Setup' menu is open with 'Report' selected. The window is divided into 'Report type' (with 'Consolidated Reporting' and 'Individual Machine level reporting' options), 'CRMS Report location' (with a file path and a 'Browse' button), 'Client Info' (with fields for Client Name, Client Site, and Client address), and 'Client Logo' (with a logo image and 'Load/Save' and 'Update/Save' buttons). There is also a 'Helpline / Support' section with contact details.

Callouts include:

- 'Choose type of reporting' pointing to the Report type section.
- 'Browse and select scheduled reports saving location' pointing to the CRMS Report location section.
- 'Customer care details that will appear on reports' pointing to the Helpline / Support section.
- 'Client name & site address that will appear on the reports' pointing to the Client Info section.
- 'Client logo that will appear on reports' pointing to the Client Logo section.
- 'Updates changes for scheduled reporting' pointing to the 'Update/Save' button.



(6-6) CRMS → SET ADMIN PASSWORD DIALOG (CHANGE PASSWORD)

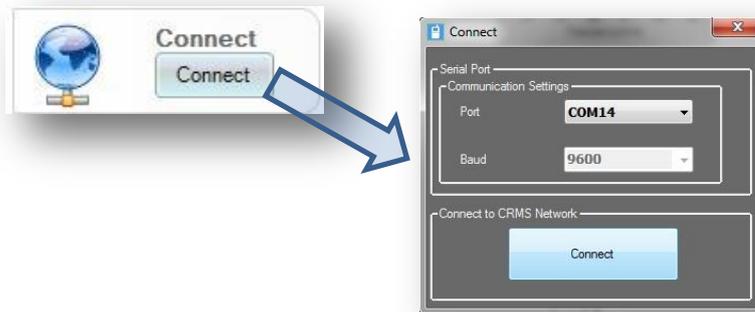


Note: This changes the default admin password 'admin' to new password



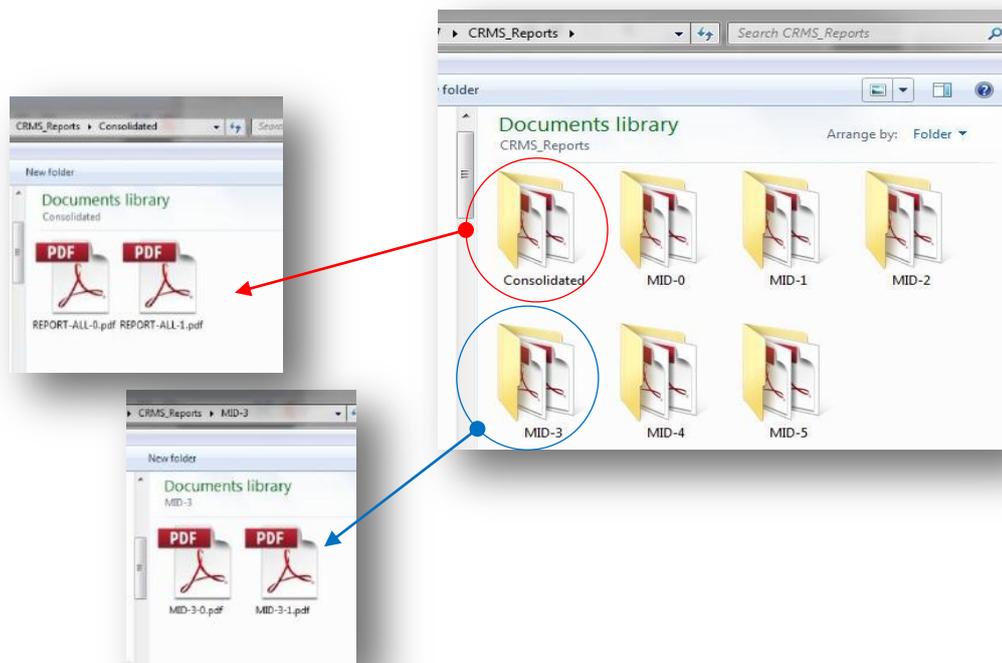
7. CONNECT PANEL:

→ Pops up the connect dialog window, if cancelled without connecting earlier.



8. CRMS REPORTS: (GENERATED AUTOMATICALLY BY SCHEDULER)

- Two types of report formats are available. (Refer sec- 6-5 Report Setup)
 - Below shown is a typical CRMS folder
 - Marked in red is the consolidated folder which contains all the consolidated reports.
 - Marked in blue is a individual machine folder MID-3. It contains all the individual PDF report files.
 - Newer files have incremental order
- Example-REPORT-ALL-0.pdf, REPORT-ALL-1.pdf

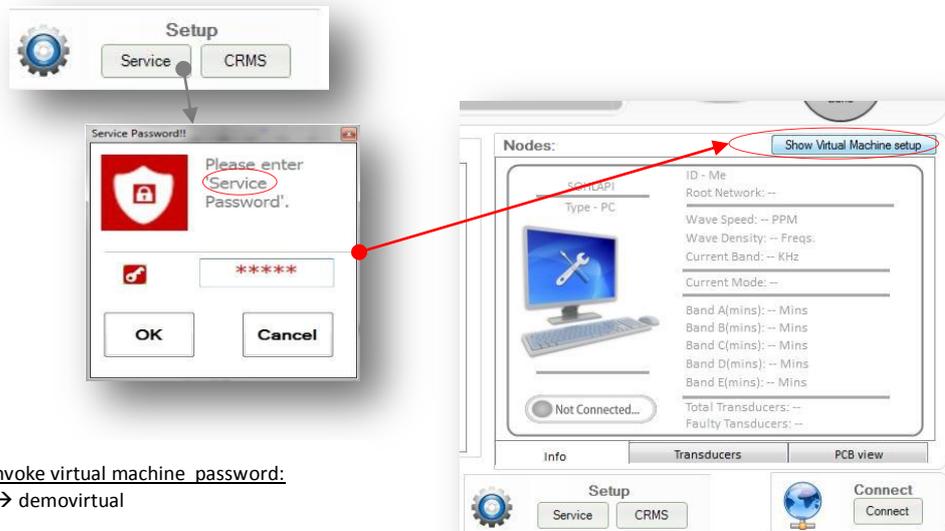


Note: See section 5-2 & 5-3 for generated reports snapshot.



9. INVOKE VIRTUAL MACHINE BUTTON:

→ Entering the virtual machine password in the service password dialog enables the 'virtual machine setup' button.



Invoke virtual machine password:
→ demovirtual



10. VIRTUAL MACHINE:

→ The virtual machine set up allows user to simulate hardware functionality across various models. This is helpful for displaying / testing software functionality without actually connecting to a physical network or requiring actual machines.

The screenshot shows the 'Virtual Machine Setup' window. At the top, there are fields for 'Machine Name / Type' (set to 'TORRANT - (000)'), 'No. of Machines' (set to 6), and 'Add to list'. To the right, there are buttons for 'Clear Project', 'Save Project', and 'Recall Project'. Below this is a 'Table Listing of 6 machines on Me' with columns for Sr, Machine, Product Name, Status, Error Type, Total T., Faulty, Wave, BandA, BandB, and BandC. The table contains 6 rows of data. Below the table, there are several configuration sections: 'Machine ID' (003), 'Set Status' (Online/Offline), 'Parameters for MID-003 (TORRANT-V2)' including 'Set Band Times (Mins)' for bands A-E and 'Set TransDrivers' (Total/Faulty), 'Set Mode' (Manual/Auto), 'Set Wave Speed' (080) and 'Set Wave Density' (070), and 'Set Band (set automatically in real machine)' with radio buttons A-E. At the bottom, there are buttons for 'Force Report Scheduler Ping' and 'Add Machines'.

Sr	Machine	Product Name	Status	Error Type	Total T.	Faulty	Wave	BandA	BandB	BandC
1	MID-000	TORRANT-V2	Online	None	20	0	100	03	09	07
2	MID-001	DKGI LP24-V2	Online	None	1	0	85	08	02	06
3	MID-002	VHFO-V2	Online	None	1	0	115	09	01	05
4	MID-003	TORRANT-V2	Online	Driver Failure	20	2	80	07	04	07
5	MID-004	DKGI LP24-V2	Online	None	1	0	85	08	08	07
6	MID-005	VHFO-V2	Online	None	1	0	115	08	03	06

- 1 → Machine model selection
- 2 → Machines added to network (tree view)
- 3 → Selected machine ID
- 4 → Sets machine to online / offline
- 5 → Generates forced ping and reports to mimic scheduler
- 6 → Sets band duration for supported bands
- 7 → Set transducers / drivers to random errors / all ok / all errors
- 8 → Sets wave speed
- 9 → Adds virtual machines to CRMS network
- 10 → Sets current band for machine
- 11 → Sets current wave density for machine
- 12 → Sets auto / manual mode
- 13 → List view of virtual machines to add to CRMS network
- 14 → Recall saved virtual machine network project
- 15 → Save virtual machine network project
- 16 → Clears all virtual machines added to list
- 17 → Add new virtual machine to list
- 18 → Add number of machines of selected machine



(10-1) VIRTUAL MACHINE → ADDING MACHINE TO PROJECT

Select a virtual machine from the machine drop down list

Select number of machine for selected model

Pressing 'Add to list' includes machine / machines to tree and list

(10-2) VIRTUAL MACHINE → MACHINE PARAMETER EDIT

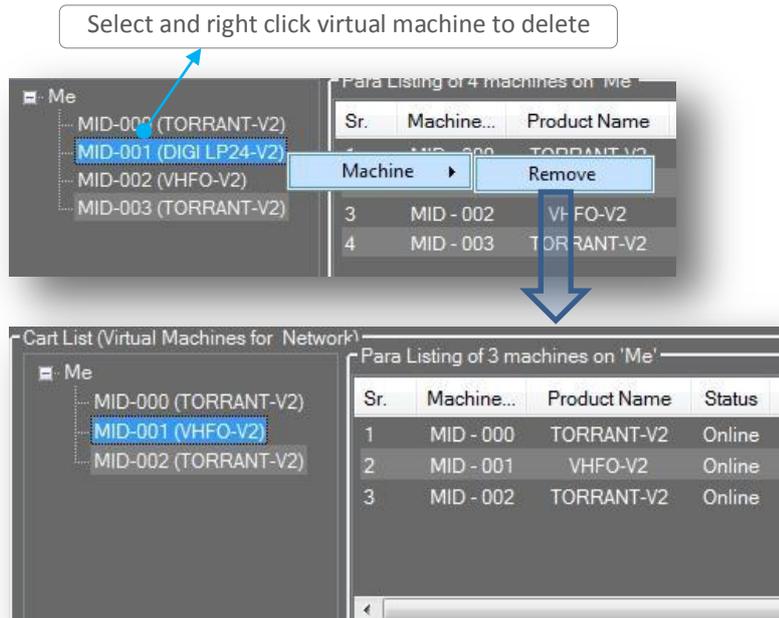
Select virtual machine to edit (click machine in tree or list)

Note: Parameters are model dependent. Unavailable parameters will show greyed out.

eg. Change wave speed using dropdown list

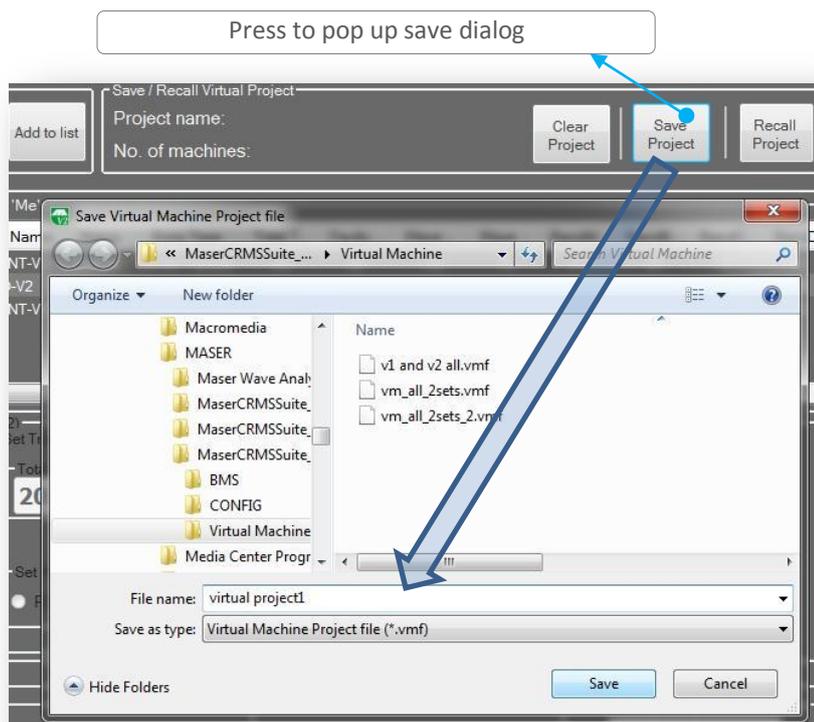


(10-3) VIRTUAL MACHINE → DELETE VIRTUAL MACHINE



Note: eg. MID-001 (DIGI LP24-V2) is deleted.

(10-4) VIRTUAL MACHINE → SAVE PROJECT

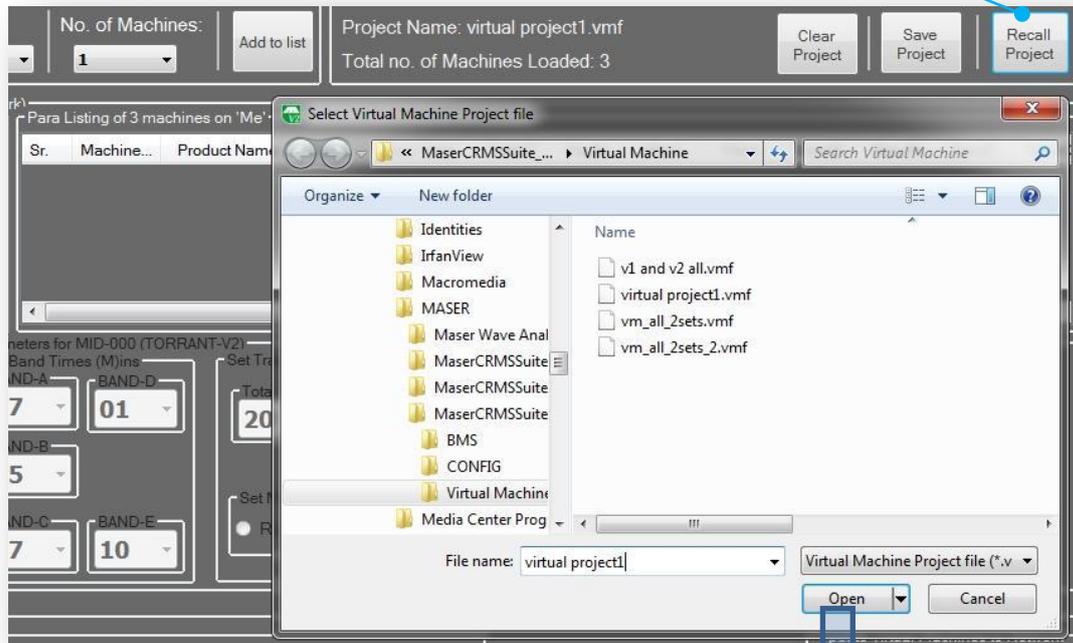


Note: Saved projects can be reloaded using recall project.

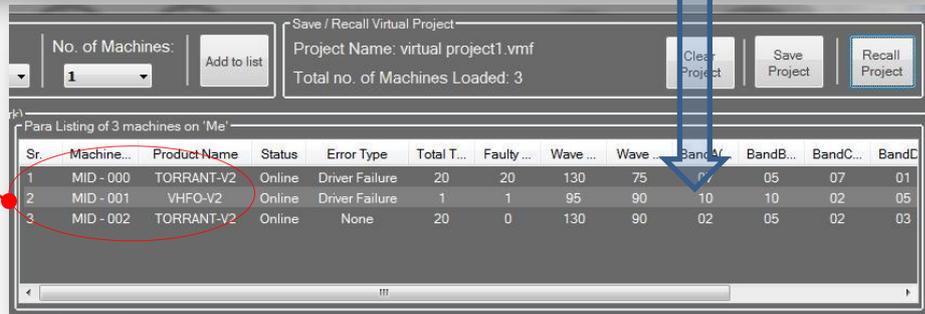


(10-5) VIRTUAL MACHINE → RECALL PROJECT

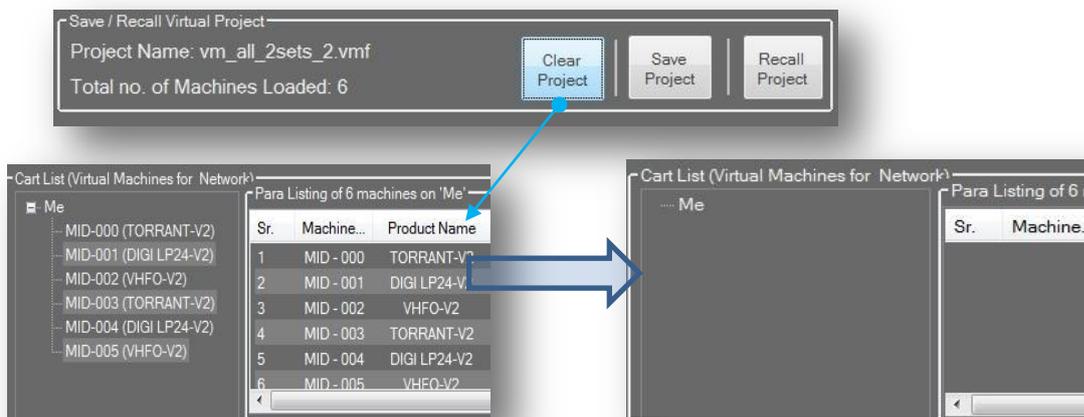
Press to recall virtual project



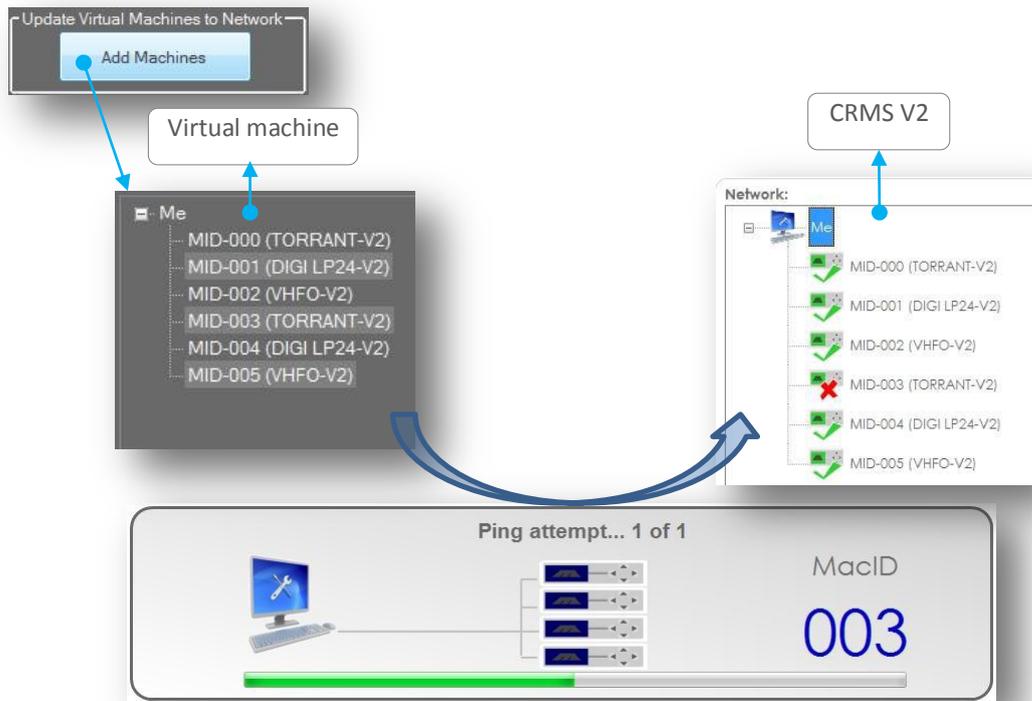
Virtual machines recalled from project



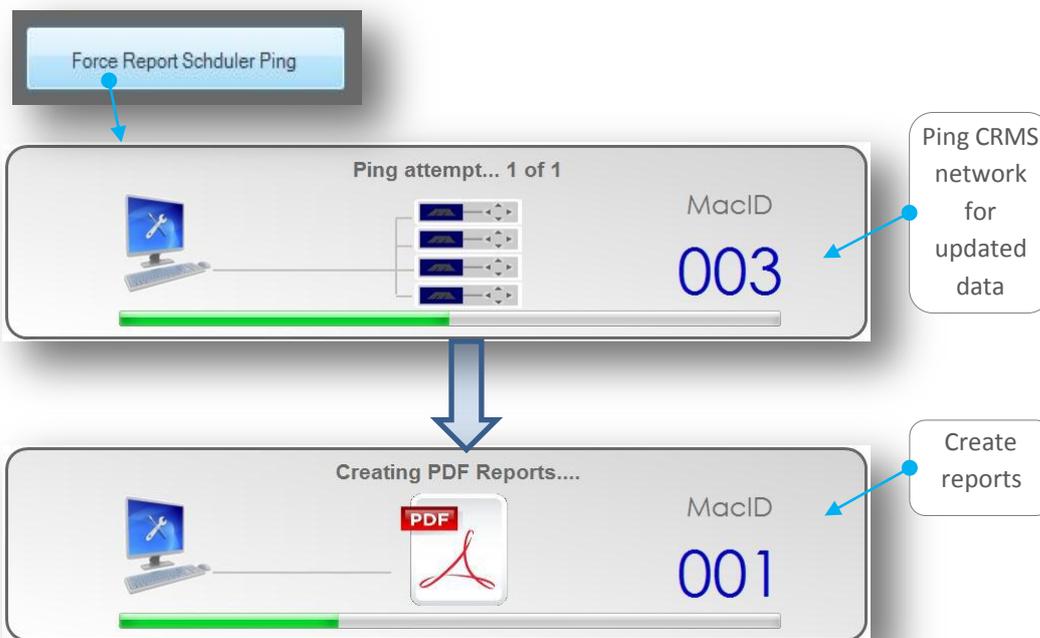
(10-6) VIRTUAL MACHINE → CLEAR PROJECT / DELETE ALL MACHINES



(10-7) VIRTUAL MACHINE → ADD VIRTUAL MACHINES TO CRMS NETWORK



(10-8) VIRTUAL MACHINE → TRIGGER REPORT GENERATION PING TO MIMIC SCHEDULER



Note: See section – 8 to know more about CRMS report generation.

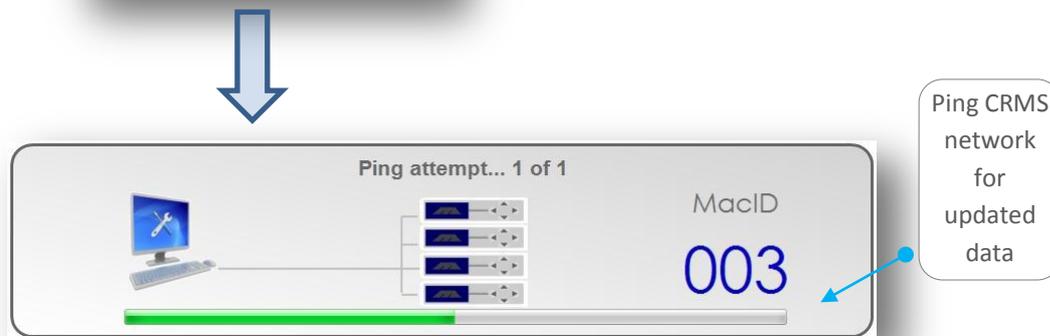


11. AUTO PING:

→ The CRMS network is auto pinged every half an hour to update machine status / health and currently running parameters.



Note: This event occurs even if CRMS suite window is minimized.



USER NOTES:

